

Advanced Ticketing – Heinz History Center

Due to COVID-19 and visitor capacity limits, the Heinz History Center is requiring visitors to reserve timed tickets in advance of your visit. These instructions will help guide you through the process. You will need **both** the timed ticket as well as the library admission pass to receive free admission.

Note: Fort Pitt Museum and Meadowcroft do not currently require advanced tickets.

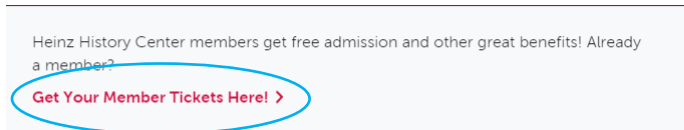
Step-by-Step Instructions (Text-Only):

1. Go to <https://tickets.heinzhistorycenter.org/guests>
2. At the top of the screen, click **“Get Your Member Tickets Here!”**
3. Select how many people will be attending* and click **Continue**.
4. Select the date you wish to visit and click **Continue**.
5. Select the time you wish to arrive and click **Continue**.
6. Review your selection and click **Checkout**.
7. Enter your name, email address and phone number, then click **Submit Payment**.
8. You will receive an email with your tickets, as well as the opportunity to download the tickets to print immediately (recommended).
9. When you arrive at the museum, you will be asked to provide **both** the ticket you received online **and** the admission pass you checked out from the library.

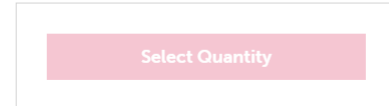
*Note: Our admission pass offers complimentary admission for **up to four people**. If less than four people plan to visit, please input that number (*for example, if you plan to visit the museum alone, you will only put 1.*)

Step-by-Step Instructions (Visuals Included):

1. Go to <https://tickets.heinzhistorycenter.org/guests>. At the top of the screen, click **“Get Your Member Tickets Here!”**



Current Step:
Guest Selection



Who will be visiting?

Adult \$18 Ages 18-61	0	+
Youth \$9 Ages 6-17	0	+
Senior \$16 Ages 62+	0	+
Student \$9 with valid student ID	0	+

Children 5 and under receive free admission - you do not need to reserve a ticket for anyone five and under!

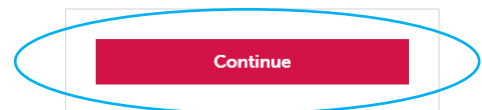
2. Select how many people will be visiting* and click **Continue**.

How many people are coming?

Member \$0 with valid member ID	- 1 +
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Children 5 and under receive free admission - you do not need to reserve a ticket for anyone five and under!

Current Step:
Member Selection



*Note: Our admission pass offers complimentary admission for **up to four people**.

If less than four people plan to visit, please input that number (*for example, if you plan to visit the museum alone, you will only put 1.*)

3. Select the date you wish to visit and click **Continue**.

Which day would you like to visit?

< July 2020 >

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Current Step:
Date of Visit

YOUR SELECTION SUMMARY

Who		Edit
Member	1 x \$0	\$0

Continue

4. Select the time you wish to arrive and click **Continue**.

The Heinz History Center has moved to timed entry for all visitors, including members, to better control crowds and manage capacity as part of our ongoing efforts to protect our visitors and our staff. The time you select is your arrival time, but the length of your visit is up to you! The Heinz History Center closes daily at 5:00 p.m.

What time would you like to arrive?

< Wed, Jul 01 >

10:00 AM	11:00 AM	12:00 PM	1:00 PM
2:00 PM	3:00 PM		

Current Step:
Arrival Time

YOUR SELECTION SUMMARY

Who		Edit
Member	1 x \$0	\$0

When		Edit
Wednesday, July 01		

Continue

5. Review your selection for accuracy and click **Checkout**.

PLEASE NOTE: For the safety of our employees and guests, and in accordance with local government orders, visitors 3 years and older are required to wear face coverings while at the Heinz History Center. By clicking Checkout, you agree to adhere to COVID-19 safety policies in effect throughout the facility.

We're glad you're making history with us!

Who Edit

Member	1 x \$0	\$0
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When Edit

Wednesday, July 01

Arrival Time Edit

3:00 PM

Current Step:
Review

YOUR SELECTION SUMMARY

1 person visiting Wednesday, July 01 at 3:00 PM

Subtotal \$0

Checkout

Would you like to support the Heinz History Center with a donation?

\$5	\$10
\$25	\$50

6. Enter your name, email and phone number, then click **Submit Payment**.

Could we have a few more details?

Contact Information

First Name

Last Name

Email Address

Phone Number

Current Step:
Checkout

YOUR SELECTION SUMMARY

Who Edit

Member	1 x \$0	\$0
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When Edit

Wednesday, July 01

Arrival Time Edit

3:00 PM

Submit Payment

7. You will receive an email with your tickets, as well as the opportunity to download the tickets to print immediately (recommended).



General Admission

Member

3:00 PM - 4:00 PM Entry

Valid Only **July 1, 2020**



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When you arrive at the museum, you will be asked to provide **both** the ticket you received online **and** the admission pass you checked out from the library.