

**Community Library of Castle Shannon
Strategic Plan
2024-2026**

<p style="text-align: center;">Pillar #1 Patron Experience</p> <p style="text-align: center;"><i>Objective: Maintain an efficient, welcoming and dynamic library staff and facility.</i></p>	<p style="text-align: center;">Pillar #2 Equal Access to Library Resources</p> <p style="text-align: center;"><i>Objective: Maintain an environment where differences are respected and supported.</i></p>	<p style="text-align: center;">Pillar #3 Outreach in the Community</p> <p style="text-align: center;"><i>Objective: Explore a wide array of outreach opportunities to better understand and serve the community.</i></p>	<p style="text-align: center;">Pillar #4 Lifelong Learning</p> <p style="text-align: center;"><i>Objective: Encourage learning across all life stages.</i></p>	<p style="text-align: center;">Pillar #5 Board Transparency and Engagement</p> <p style="text-align: center;"><i>Objective Building sustainable relationships with community and enhancing our skills as board members</i></p>
<p>Learn more about the values and interests of patrons.</p>	<p>Implement a Diversity and Inclusion Policy.</p>	<p>Maintain an outreach contacts database that includes a timeline of outreach events and tangible results.</p>	<p>Expand Teen Services.</p>	<p>Build rapport with library staff.</p>
<p>Enhance Library Programming to include intergenerational opportunities.</p>	<p>Continually assess library materials and programs to ensure they are inclusive and accessible.</p>	<p>Be creative in ways to be immersed in the community.</p>	<p>Assess opportunities for community learning and collaborations.</p>	<p>Host recognition and thank you events for staff and patrons.</p>
<p>Implement a continuous facility analysis for relevant functionality.</p>	<p>Prioritize changes to Diversity and Inclusion Policy when relevant.</p>		<p>Be a resource for lifelong learning opportunities at other educational and recreational facilities in the community.</p>	<p>Seek training for board members in a variety of areas.</p>
			<p>Maintain relevant information about lifelong learning opportunities.</p>	<p>Strive to maintain a board with members who have diverse experiences and backgrounds.</p>

Adopted December 7, 2023